

Client Advisory Notice

Guidance on studio procedures



Face coverings

These are now mandatory and must be worn for the duration of your visit.



Hands

Wash your hands with soap & water or use hand sanitiser often



Social distancing

Please follow studio markings and guidance from Crew

Thank you for your support

This notice is to provide guidance for clients on the measures and policies we have put in place to mitigate risk of Covid-19 exposure during your visit to our studio.

Please also follow instructions provided by any member of our Crew whilst on the premises - your co-operation is gratefully appreciated by everyone - **If you have any Covid symptoms (however mild) or should be isolating due to NHS Track & Trace please contact us immediately to reschedule - DO NOT ENTER THE STUDIO!**

1

HIGH TEMPERATURE

You feel hot to the touch on your chest or back

2

NEW CONTINUOUS COUGH

Coughing a lot for more than an hour

3

SENSE OF TASTE OR SMELL

Any loss or change

Your safety matters

We have undertaken a full and comprehensive risk assessment introducing enhanced PPE and increased our cleaning schedules

As you will be aware, we have always taken great pride in our artwork, professionalism and cross-contamination procedures. We therefore wish to make your visit to DragonHeart as comfortable as possible during these difficult times and whilst we progress through the various changes in restrictions we have taken additional measures to provide a safe environment for our customers and crew.

? Our Crew will be happy to answer any query you may have and alleviate any concerns. We really do appreciate that anxiety levels can run high navigating restrictions!

🕒 Please arrive at your designated appointment time - we need to ensure numbers are kept low - if early please wait outside - if late please contact the studio for advice - you may have to reschedule as we are unable to overrun.

😷 Maintain good coughing etiquette!



Temperature taken on arrival (sound effects optional!)

✘ Please come alone! No children! If you need to bring a support buddy we will be happy to reschedule your appointment towards the end of Phase 4 (when advised).

🍔 please do not consume any food or drink in the studio (you can bring a bottle of water) - unfortunately teas/coffees wont be available. Limited toilet facilities too.

👍 it is permitted for a member of staff to ask you to remove your mask temporarily for ID purposes - refusal = reschedule!

SEE YOU SOON!

Administration aside, we are delighted to extend a warm welcome and look forward to seeing our clients (old and new). Our goals remain the same as they were when we opened in 2008:-

"Our aim is to ensure that your visit to our studio will be relaxed, informative and lots of fun! We believe that along with having a unique piece of body art for life; it's also the experience of being tattooed itself which makes life long memories!"

Times have changed but together we can make it work!

